Value Creation Story

Toho Holdings conducts business activities based on the corporate slogan, "Total commitment to

By using our group's unique management resources as a source of value creation to contribute to the health and medical care of people around the world, Toho Holdings aims to increase its corporate value and establish its corporate brand over the medium to long term through sustainable growth.

External Environment

Input

Value-added Business Model

What We Aim to Be

Social environment

- Declining birthrate, aging population
- Shrinking workforce
- Promotion of work style reform
- Advances in digital technology
- Climate change
- Occurrence of natural disasters
- Occurrence of a pandemic
- Heightened geopolitical risk

Business environment

- Controlling social security expenditures
- Annual drug price revision
- Establishment of community-based integrated care systems
- Category change in pharmaceuticals
- Diversification of modalities
- Promotion of medical
- Promotion of home health care
- Insufficient supply of drugs, mainly generic drugs



Human capital

 Maximize the value of human capital Number of employees

10,036



Financial capital

 Sound financial position Net assets

242,916 million yen



Logistics and manufacturing capital

 Strong business infrastructure and stable supply of pharmaceuticals

Number of pharmaceutical wholesale sites 215 Number of distribution centers 759 Number of dispensing pharmacy stores



Intellectual capital

 Customer support system supporting clients and patients

Number of lineups

More than 20

95%

 Highly functional logistics system, Utilization of robots

Robot picking rate in TBC DynaBASE Shipping accuracy 99.99999%

 Voice recognition technology Voice recognition rate of ENIFvoice



Social capital

Strong partnership

Number of trading manufacturers 1,100 Number of business customers 110,000 Members of the Kyoso Mirai Group in Pharmacy companies 7,500 stores 21,000



Pharmaceutical wholesaling business

- Establishment of more stable supply through highly functional
- Further strengthening of BCP
- Specialty products, Full service

Medium-term Management

"Create the Next

MATERIALITY (Important issues)

Plan 2023-2025

Dispensing pharmacy business



Pharmaceutical manufacturing and sales business



• Improvement of customer support business

- Promotion of home health care
- Using DX to improve productivity and create added value

New business

Health, pre-

symptomatic

disease, and

prevention of

disease

Maximizing group synergy

Business Investment for transformation growth and improvement of profitability

of capital

Improvement efficiency and enhancement

Alliance Further expansion of DX Sustainability management of shareholder returns

Universal

Business infrastructure for stable supply of pharmaceuticals

> Regional healthcare design

> > **Mission Statement**

We shall live in harmony with society and our customers; together, we shall create new values through the provision of original service; and we shall contribute to the medical care and wellbeing of people around the world.

medical access

Our SDGs Marks















Promotion of decarbonization

Generation"

- Consideration of biodiversity
- Reduction of waste
- Stable supply of pharmaceuticals and support for BCP
- Improvement of quality, safety and efficiency
- · Solve issues related to access to medical care
- Maximize the value of human capital
- Human rights
- Coexistence with society
- Strengthening risk management
- Establishment of a transparent governance system

Group Slogan

Total commitment to good health